

Reflecting back on fy13 ~
pressing forward to fy14

**City of Danville CSA Program
In-Service**

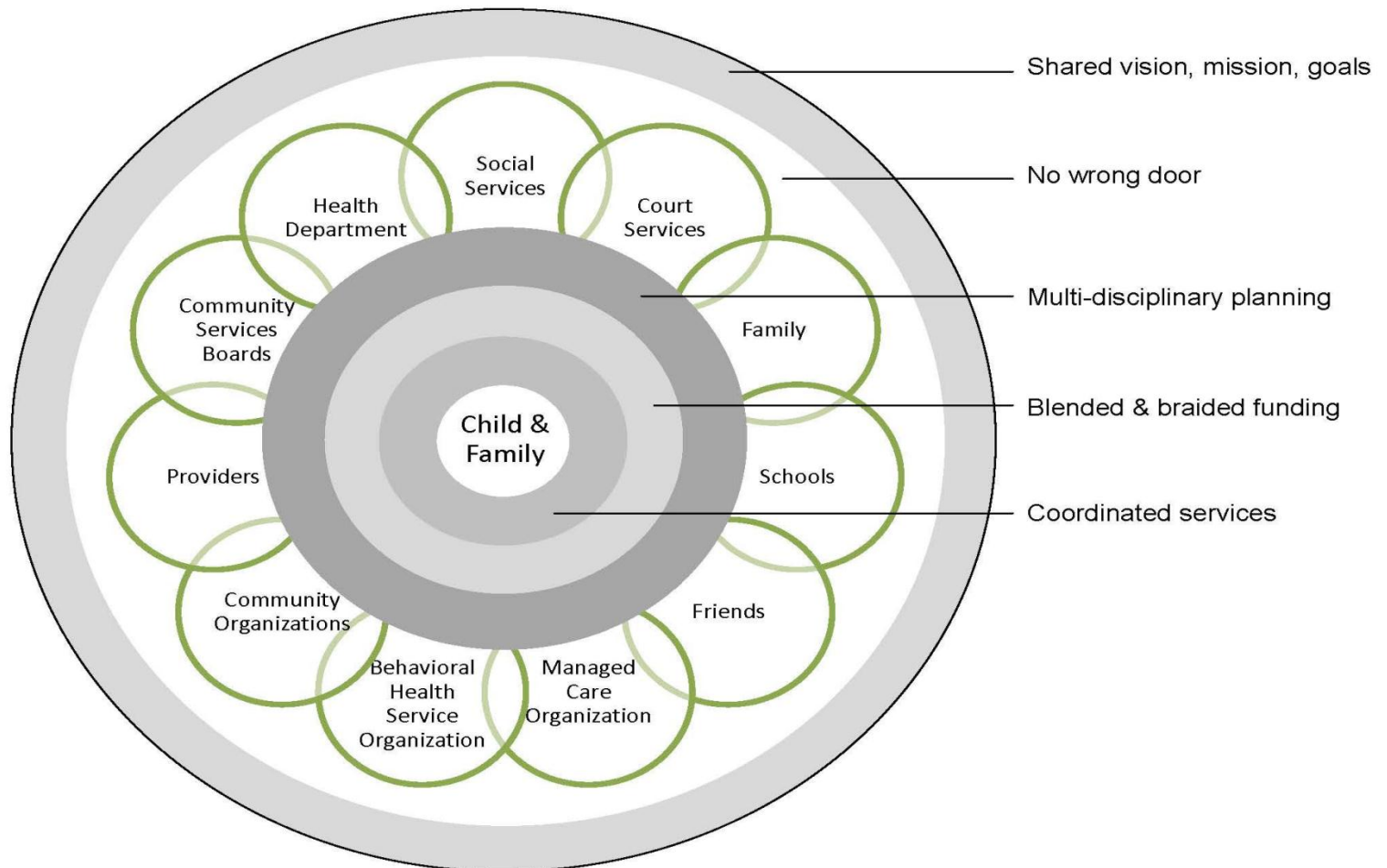
**Organized by:
City of Danville CSA Office**

CSA: Who Are You?

- CSA is a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youths and their families in the Commonwealth
 - In existence since 1992
 - “Systems of Care” Philosophy
 - To provide access to effective services for a large and diverse population within a specified community.

SYSTEM OF CARE

Virginia's Comprehensive System of Care



System of Care

- Shared Vision, Mission & Goals
- No Wrong Door
- Multi-disciplinary Planning
- Blended and Braided Funding
- Coordinated Services
- ALL IFSPs should be “Child-Centered AND Family -Focused”

There are a lot of people who say:

*“I care about other people
and their well-being”*

UNTIL



MYTH or FACT?

**It forces them to
CHANGE their
way of
thinking!**

FACT ! ! ! ! !

NOW HIRING:

AGENTS OF CHANGE

- People with passion, commitment and purpose who leap tall barriers with a single bound, who fight the good fight, who believe people can CHANGE and who are willing to provide hope to anyone seeking help.
- Is this you?
 - **If not, THIS IS NOT YOUR “CALLING”.**

What do Agents of Change Do?

- Figure out how to make Danville the Premier locality, with an integrated System of Care for all youth and families seeking support and services, helping to break down the barriers and offer hope to all who ask for help with their issues



- *The secret ingredient, EQUALITY, is a vial part of the serum that the City of Danville needs to be inoculated with.*

What will OUR CSA Agents Do?

- You will find the System of Care **vial**, bring it back to the group of change agents [*CPMT* & *FAPT*]
- Then, solidify what a System of Care is and how the **serum** can be strengthened so that the City of Danville will be stronger and inoculated against the **anti-SOC virus**

DO YOU ACCEPT THIS MISSION?



IF NOT,

PLEASE EXIT

CSA SHUTTLE 007

IMMEDIATELY.



CSA Mission

- To create, maintain, reform, renew and assess a collaborative, cost-conscious system of services that is **child-centered, family-focused, and community-engaged** when developing, determining, implementing and evaluating services provided to children and at-risk families in the Danville area, using the **least restrictive service type**, expeditiously and **without prejudice**, to promote sustainability, self-sufficiency and a positive impact for the children and families served.

The History of CSA has displayed...

- Inadequate range of services and supports
- Failure to individualize services
- Fragmentation of system when children and families had multi-system needs
- Children with special needs are in many systems
- Lack of clear values/principles for system
- Lack of clarity about population of concern
- Inadequate accountability
- Lack of adequate responsiveness to cultural differences

“Fragmentation of system when children and families had multi-system needs”

- *Social Services*– Family Engagement/Family Partnership Meetings

PRACTICE PREVENTION

- *Juvenile Justice* – Restorative justice uses a team approach
- *Mental Health* – Wraparound team process
- *Education* – *IEP* – Individualized Educational Plan – Team based

WHAT ARE OUR SIGNS AND SYMPTOMS?

“It has never been done this way before”

“You can’t do it that way”

“We don’t operate that way here”

PEOPLE ARE MUCH MORE LIKELY
TO **ACT** THEIR WAY INTO A NEW
WAY
OF **THINKING** THAN TO **THINK**
THEIR WAY INTO A NEW WAY OF
ACTING.

So.....

Are you Going to Change or
Become Extinct?



“ We must become the change we want
to see in the world”

~Ghandi

WHO IS THE POPULATION OF CONCERN?

What do they look like?

Where do they live?

Do we know the
REAL REASON they are at-risk?

Quote from Maya Angelou

“How is it possible to convince a child of his own worth after removing him/her from a family which is said to be unworthy but with whom he/she identifies.”

How Do We Treat this Disease?

- Collaboration between multiple agencies & service sectors
- Become Culturally Competent
- Ongoing Evaluation AND Accountability



Treatment Plan

- Build on strengths to meet needs
- One family/client - One team - One Plan
- Flexible integration of formal and informal resources
- Family Access, Voice and Ownership (*Choice*)
- Responsive assistance that is community-based, culturally competent and family-centered
- Maintain primary relationships over time and trouble

WHAT WILL THE CITY OF DANVILLE'S CSA PROGRAM YIELD?



- One Stop Shop for all human service systems
- NO WRONG DOOR for children and families across ALL systems
- “A place where I’d send my family”

With Values and Principles guiding the process

Is it sincere help OR DOES IT
LOOK GOOD ON PAPER?



WHAT WILL YOUR END YIELD.....

WHAT DOES IT ALL MEAN?

- The city of Danville CSA Program is administered based on the following values: *integrity, accountability, responsibility and fairness*.
- For CSA to progress effectively and efficiently, the development of new policy, revision of old policy and office process changes are implemented for the sole purpose of “**accountability, responsibility and fairness**”.

Change is tough; yet essential for maintaining governance and ensuring compliance and quality.